

Clinical Measures for Home Health Agencies in Rhode Island¹
Alphabetized by Agency
December 2003 – November 2004

	Patients who get better at getting dressed	Patients who get better at bathing	Patients who stay the same (don't get worse) at bathing	Patients who get better getting to and from the toilet	Patients who get better at walking or moving around	Patients who get better at getting in and out of bed	Patients who get better at taking their medicines correctly (by mouth)	Patients who are confused less often	Patients who have less pain when moving around ²	Patients who had to be admitted to the hospital ³	Patients who need urgent, unplanned medical care ³
Assisted Daily Living, Inc.	51% ♦	58.45% ♦♦	92% ♦♦	59% ♦♦	32% ♦	60% ♦♦♦	31% ♦	38% ♦♦	73% ♦♦♦	30% ♦♦	22% ♦♦
Bayada Nurses, Inc	55% ♦	49.37% ♦	81% ♦	50% ♦	30% ♦	54% ♦♦	28% ♦	52% ♦♦	77% ♦♦♦	34% ♦	20% ♦♦
Capitol Home Care Network, Inc	47% ♦	49.66% ♦	88% ♦♦	65% ♦♦	23% ♦	34% ♦	33% ♦♦	39% ♦♦	62% ♦♦	45% ♦	37% ♦
Cathleen Naughton, Inc.	69% ♦♦	57.51% ♦♦	91% ♦♦	69% ♦♦	28% ♦	42% ♦	28% ♦	48% ♦♦	49% ♦	32% ♦	29% ♦
Concord Health Services, Inc.	68% ♦♦	59.14% ♦♦	92% ♦♦	67% ♦♦	33% ♦♦	52% ♦♦	34% ♦♦	58% ♦♦♦	69% ♦♦♦	31% ♦♦	10% ♦♦♦
Consistent Care Corp	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
H&T Medicals, Inc	N/A	46.27% ♦♦	95% ♦♦	N/A	16% ♦	14% ♦	N/A	21% ♦	N/A	14% ♦♦♦	23% ♦♦
Home & Hospice Care of RI	46% ♦	47.53% ♦	65% ♦	46% ♦	20% ♦	34% ♦	24% ♦	34% ♦♦	35% ♦	41% ♦	21% ♦♦
Home Care Advantage CHC, Inc	47% ♦	46.13% ♦	88% ♦	42% ♦	34% ♦♦	48% ♦♦	25% ♦	48% ♦♦	74% ♦♦♦	33% ♦	22% ♦♦
Interim Healthcare of RI	60% ♦♦	55.78% ♦♦	89% ♦♦	N/A	29% ♦	51% ♦♦	26% ♦	43% ♦♦	59% ♦♦	28% ♦♦	16% ♦♦♦
Intrepid, USA Healthcare Svs	61% ♦♦	67.34% ♦♦	89% ♦♦	N/A	43% ♦♦	68% ♦♦♦	39% ♦♦	N/A	45% ♦	24% ♦♦	34% ♦
Life Care at Home of RI	64% ♦♦	62.21% ♦♦	89% ♦♦	78% ♦♦♦	35% ♦♦	57% ♦♦	35% ♦♦	50% ♦♦	64% ♦♦	29% ♦♦	24% ♦♦
Memorial Hospital Home Care	70% ♦♦♦	64.01% ♦♦♦	90% ♦	64% ♦♦	41% ♦♦♦	48% ♦	40% ♦♦	46% ♦♦	68% ♦♦♦	34% ♦	28% ♦
Roger Williams Home Care	61% ♦	55.84% ♦	85% ♦	62% ♦♦	30% ♦	52% ♦♦	31% ♦	43% ♦♦	60% ♦♦	30% ♦	27% ♦
Saranna Home Care, Inc.	62% ♦♦	45.11% ♦	98% ♦♦♦	45% ♦	27% ♦	37% ♦	23% ♦	26% ♦	57% ♦♦	29% ♦♦	32% ♦
Staff Builders Home Care Svs / Tender Loving Care	49% ♦	51.36% ♦	88% ♦	58% ♦♦	22% ♦	39% ♦	31% ♦	37% ♦♦	49% ♦	34% ♦	25% ♦
Vital Care of RI, Inc	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	25% ♦♦	22% ♦♦
VNA of Care New England	67% ♦♦	64.3% ♦♦♦	90% ♦	69% ♦♦♦	36% ♦♦	45% ♦	44% ♦♦♦	56% ♦♦♦	66% ♦♦♦	25% ♦♦♦	23% ♦

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VNA of RI	71% ♦♦♦	63.2% ♦♦♦	92% ♦♦	76% ♦♦♦	40% ♦♦♦	35% ♦	42% ♦♦♦	46% ♦♦♦	65% ♦♦♦	17% ♦♦♦	18% ♦♦♦
VNS Home Health Services	60% ♦	60.58% ♦♦	94% ♦♦♦	68% ♦♦	31% ♦	46% ♦	33% ♦	55% ♦♦♦	63% ♦♦	33% ♦	23% ♦♦
VNS of Greater RI	58% ♦	61.26% ♦♦	91% ♦	65% ♦♦	34% ♦	55% ♦♦♦	31% ♦	59% ♦♦♦	70% ♦♦♦	37% ♦	12% ♦♦♦
VNS of Newport & Bristol Counties	64% ♦♦	59.98% ♦♦	89% ♦	68% ♦♦♦	40% ♦♦♦	47% ♦	35% ♦	48% ♦♦♦	60% ♦♦	23% ♦♦♦	12% ♦♦♦

¹ Diamonds are assigned based on a home health agency's rate compared to the national reference score.

² For 'Patients who have less pain when moving around', the reported score is the observed score (i.e., NOT risk-adjusted).

³ For 'Patients who had to be admitted to the hospital' and 'Patients who need urgent, unplanned medical care', lower percentages are more desirable.

♦♦♦ Agency's percentage is statistically above the national reference score (except for 'Acute Care Hospitalization' and 'Any Emergency Care Provided', where three diamonds means the agency's percentage is statistically below the national reference score)

♦♦ Agency's percentage is statistically the same as the national reference score

♦ Agency's percentage is statistically below the national reference score (except for 'Acute Care Hospitalization' and 'Any Emergency Care Provided', where one diamond means the agency's percentage is statistically above the national reference score)

N/A Too few cases to report on

X No data yet available from this agency (Agency must be collecting quality data for one year before the agency can be reported on.)